



2018 Terrain Pre-Delivery Inspection Form

Vehicle Identification Number _____

Dealer/BAC Code _____

Stock # _____ Repair Order # _____

Remove wristwatches, jewelry, cell phones, etc., and cover belt buckles to prevent damage to the vehicle.

Deficiencies must be called to Service Management's attention. Inspect, perform, verify proper operation, assembly, fit and routing of the following.

Initial Preparation:

- ☐ Leave door edge protection and other shipping/storage materials on until customer delivery
- ☐ Adjust tires to pressures specified on the Certification/Tire Label. Do NOT relearn the Tire Pressure Monitoring System. Record adjusted results.

Temperature: _____ °F _____ °C**Tires:** LF _____ RF _____ LR _____ RR _____

- ☐ Spare _____ (if equipped)
- ☐ Install loose shipped parts and all accessories (torque as needed)

Interior:

- ☐ Power mirrors (if equipped)
- ☐ Seats, all: Check material and operation of all features
- ☐ Check all accessory power outlets and AC inverter (if equipped)
- ☐ Seat belts, all: material, operation, routing and latches
- ☐ Displays, gauges, interior and exterior lights
- ☐ Center stack and steering wheel controls for infotainment/ radio and NAV (if equipped)
- ☐ HVAC system controls, blower, heater, A/C, defroster and rear defogger
- ☐ Check heated/cooled seats/steering wheel (if equipped)

Exterior:

- ☐ Doors, locks, all keys/fobs and keyless entry system
- ☐ Check child safety door/window locks are in normal (unlocked) position
- ☐ Fit/Function removable top/panel convertible top (if equipped)
- ☐ Fit/function/retention of parts such as bumpers, moldings, grille, emblems, doors, deck lid, hood, fuel door and cap, tailgate, liftgate and hatches, sunroof (if equipped)
- ☐ Check antenna mast installation

Under Hood:

- ☐ Remote hood release, latch and hood safety latch
- ☐ Check condition and charge **12V** battery using **PDI Mode** on the EL-50313 battery tester/charger (Midtronics GR8). Attach print out to repair order. See TSB 03-06-03-004 for additional information.
- ☐ Hoses, lines, cables and wire attachments are free of kinks and clear of any moving/hot parts
- ☐ Hoses, clamps, pipes, fittings, seals, and gaskets for seepage and proper retention
- ☐ Fluid levels: Add as required

Under Vehicle:

- ☐ Visually inspect underbody; check all fluid systems for leaks
- ☐ Brake/fuel lines secured in clips

Road Test:**ODOMETER:****Before** _____ **After** _____

Before, during and after this test, check all standard equipment, options and accessories for proper operation, as applicable. Drive on a legal roadway with road conditions permitting. Evaluate the following:

- ☐ Check Automatic Transmission Shift lock control and shifter operation
- ☐ Check electronic steering column lock (PEPS vehicles only) (if equipped)
- ☐ Remote start (if equipped)
- ☐ Engine Performance: Cold start, idle quality
- ☐ Safety Systems: Front and Rear Parking Assist, Lane Departure Warning, Side Blind Zone Alert, Lane Change Alert, Rear Cross Traffic Alert, Safety Alert Seat, Camera Vision Systems (if equipped)
- ☐ Electronic compass for function.
- ☐ Steering wheel – center position
- ☐ Steering for leads, pulls, vibration at idle, vibration while driving
- ☐ Wipers, delay, RainSense and washers, front and rear (if equipped)
- ☐ Brakes for noise, pulls, vibration or shudder at both high and low speeds
- ☐ Unusual wind noise
- ☐ Unusual noise/vibration/squeak/rattle
- ☐ Cruise/adaptive cruise (if equipped)
- ☐ Transfer case operation, all ranges (if equipped)
- ☐ Automatic Transmission shifter, clutch, noise, shift smoothness
- ☐ Automatic Transmission shift performance
- ☐ Automatic Park Assist for operation (if equipped)
- ☐ Verify AutoStop/Start operation during Road Test
- ☐ Engine performance: Hot start, idle quality
- ☐ Check for warning lights and messages

OnStar:

- ☐ Verify OnStar indicator light is green
- ☐ Connect a Wi-Fi® enabled device (e.g. smartphone) to the vehicle and verify that you can connect to vehicle's Hot Spot. If you can't connect to the Hot Spot, refer to the latest version of TSB 16-NA-239 for steps to enable it.

Note: The Demo message will continue to play during each ignition cycle until a customer purchases the vehicle and an Online Enrollment is submitted by the selling Dealer.

Special Inspection Items

- ☐ **Initial Prep** – For information on delivering quality vehicles and generating higher CSI scores refer to latest TSB 03-00-89-006.
- ☐ **Interior** – The driver's front floor mat must be securely fastened in place. Refer to latest TSB 10-08-110-001.
- ☐ **Exterior** – Locate and install the antenna.
- ☐ **Infotainment** – Press the User icon on the display's home screen and sign in as a Guest. (If applicable) Connect a smart phone via USB and verify you can make a phone call and listen to music.
- ☐ **Infotainment** – If vehicle has RPO IOU/IOT (Navigation), ensure that the Nav SD card, located beneath the front shift console, is inserted correctly and is functional.
- ☐ **Infotainment** – Go to the Collection icon on the display screen. Verify that there are apps available to download (If applicable).
- ☐ **Road Test** – Refer to Owner's Manual page 118 for information on calibrating the compass. Setting to the correct zone is not required for this vehicle.
- ☐ **Final Inspection & Prep** – Do NOT use silicone or wax-based products to clean the interior. Refer to latest TSB 06-00-89-029 for details.
- ☐ **Note** – Vehicles in dealer inventory need to be properly maintained for quality delivery. Refer to latest TSB 09-00-89-002.
- ☐ **Final Inspection & Prep** – Due to normal daily & seasonal temperature changes, tire pressures MUST be rechecked at time of delivery. Consult Tire Loading Label Recommended Cold Tire Inflation Pressure.

Final Inspection & Preparation:

Perform just prior to delivery.

- ☐ Interior: Remove protective coverings. Clean as required: seats, headliner, kick panels, carpets, console, instrument panel, moldings and hard trim
- ☐ Secure floor mat retainers to the carpet side retainers (if equipped). Do not stack mats. See warning in TSB 10-08-110-001
- ☐ Exterior wash and dry. Check for water leaks
- ☐ Check paint finish for dents, dings, chips, scratches, or blemishes.
- ☐ Reset fuel economy readings
- ☐ Set clock/calendar to local time
- ☐ Using a clean cloth, clean the wiper blades using GM Optikleen windshield washer fluid, if necessary
- ☐ Thoroughly clean all glass surfaces, use plain water on interior glass
- ☐ Recheck tire pressures (Including spare, if equipped) and **12V** battery condition (using EL50313 battery tester/charger **PDI Mode**)
- ☐ Check Investigate Vehicle History (IVH) for required field actions. All open field actions must be completed prior to vehicle delivery

Certification: I certify that this Pre-Delivery Inspection has been completed by:

Technician (Print Name)_____
Service Manager (Signature)

File With Repair Order

Date

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